



Media Statement – Two residents of McKenzie Towne Continuing Care Centre passed away with COVID-19

March 31, 2020

The team at McKenzie Towne, and the entire Revera family, are devastated to announce the passing of two residents at the home. The first resident passed late on March 29 and the second in the morning of March 30. This brings the total number of residents passing to three.

We offer our deepest sympathies to their families and friends, to their fellow residents and to the employees who have been providing them with such compassionate care.

Alberta's Chief Medical Officer of Health, Dr. Deena Hinshaw, announced the passing of the first resident at her briefing yesterday. The other resident's passing will be addressed by Dr. Hinshaw at today's briefing.

Our thoughts are also with one resident who remains in hospital for treatment. There are 36 residents who have tested positive for COVID-19 remain in the home in isolation. A total of 82 residents are in isolation in four home areas at McKenzie Towne, and we await test results for 10 of those from Alberta Health Services. Five staff members have tested positive.

For the home areas in isolation, staff providing care wear full PPE for droplet precautions and continue to practice good hand hygiene between every resident interaction. We are continuing with enhanced cleaning of all resident and common areas and high touch surfaces.

We have been able to add several staff and we are actively recruiting more staff. We are working with AHS to accommodate the extra demands of residents in isolation, which include individually feeding residents in their rooms on overbed trays, engaging residents in one-to-one recreation activities and supporting the enhanced cleaning measures.

We are continuing to reach out to residents' families to keep them up to date on their loved ones' conditions. We will continue to communicate by phone and email as often as possible.

As sad as today's news is, we want to express our gratitude to the community and to the families of our residents for their much appreciated support and to the commitment of the staff at McKenzie Towne to care for our residents in this difficult time.

Dr. Rhonda Collins
Chief Medical Officer, Revera