



Media Statement – COVID-19 Outbreak at Arbutus Care Centre – Vancouver
- Dr. Rhonda Collins, Chief Medical Officer, Revera

November 14, 2020

Vancouver Coastal Health declared an outbreak of COVID-19 at Arbutus Care Centre in Vancouver on November 13 after one resident and three staff members tested positive for COVID-19. The staff members are in self-isolation at home.

We are working very closely with Vancouver Coastal Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Arbutus. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

As a precaution, all residents are to remain in their rooms at all times. One on one recreation activities will be continued to maintain social engagement during this period of isolation.

We have informed the residents, their families and the staff of the status of the outbreak. All general indoor and outdoor visits are cancelled temporarily. Essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.