



Media Statement – Update on outbreak at Arbutus Care Centre – Vancouver
- Dr. Rhonda Collins, Chief Medical Officer, Revera

November 30, 2020

As today, Vancouver Coastal Health (VCH) confirmed that 31 residents of Arbutus Care Centre in Vancouver have tested positive for COVID-19 since the outbreak began on November 13 and five residents have recovered. A total of 14 staff members have tested positive, 8 have resolved and the rest are in self-isolation at home. We regret to confirm that one resident has passed away since the outbreak began on November 13. We offer our most sincere condolences to the family and friends of this resident.

We continue to work very closely with Vancouver Coastal Health and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Arbutus. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

As a precaution, all residents are to remain in their rooms at all times. One on one recreation activities will be continued to maintain social engagement during this period of isolation.

We continue to update residents, their families and the staff on the status of the outbreak. All general indoor and outdoor visits are cancelled temporarily. Essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.