



Media Statement – Outbreak at Bow-Crest Long Term Care Home – Calgary - Dr. Rhonda Collins, Chief Medical Officer, Revera

November 25, 2020

Alberta Health Services (AHS) confirmed today that 17 residents of Bow-Crest Long Term Care Home in Calgary have tested positive for COVID-19 since the outbreak began on October 29. Three of these residents have recovered. We regret to confirm that two residents have passed away with COVID-19 during this outbreak. The Bow-Crest team offers their most sincere condolences to the family and friends of the people we have lost to the pandemic.

AHS also confirmed that since the outbreak began, nine staff members have tested positive for COVID-19. Four of these staff members have recovered and returned to work, the rest remain at home in self-isolation.

We are working very closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms. Residents of the wing in which the staff members worked are in isolation.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Bow-Crest. We are disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms frequently.

Individual recreation activities will continue to maintain social engagement during this period of isolation.

We have informed the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Essential caregiver visits and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.