



**Media Statement – Update on outbreak at Capilano Care Centre – West Vancouver
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 25, 2020

Since Vancouver Coastal Health (VCH) declared an outbreak of COVID-19 at Capilano Care Centre in West Vancouver on November 9, 39 residents have tested positive for COVID-19. Six residents have resolved. We regret to confirm that three residents have passed away with COVID-19. We have offered our deepest condolences to the families and friends of the people we have lost to the pandemic.

A total of 27 staff have tested positive to date and seven staff members have been cleared by VCH Public Health to return to work. The remaining positive staff members are in self-isolation at home.

We are working very closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Capilano Care Centre. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

All residents in the home are to remain in their rooms at all times. One on one recreation activities will be continued to maintain social engagement during this period of isolation.

We are informing the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.