



**Media Statement – COVID-19 Outbreak at Carlingview Manor Long Term Care Home – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 15, 2020

Ottawa Public Health (OPH) declared an outbreak of COVID-19 at Carlingview Manor Long Term Care Home in Ottawa on November 14. As of today, one staff member has tested positive for COVID-19. The staff member is in self-isolation at home.

We will be conducting regular surveillance testing of all staff and, as a precautionary step, we are swabbing all residents who have previously tested negative.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

At the direction of OPH, all residents of Carlingview Manor are to remain in their rooms at all times. One-on-one recreation activities will be continued to maintain social engagement during this period of isolation.

Enhanced cleaning is being done at Carlingview Manor. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

We have informed the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Essential caregiver visits and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.