



**Media Statement – Update on outbreak at Charleswood Care Centre – Winnipeg  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 30, 2020

Winnipeg Regional Health Authority has confirmed that 34 residents of Charleswood Care Centre in Winnipeg have tested positive for COVID-19 since the outbreak was declared on November 20. We regret to confirm that two residents have passed away with COVID-19. The team at Charleswood is devastated by the loss of these residents and offers its most sincere condolences to the families and friends of the people we have lost to the pandemic.

Winnipeg Regional Health Authority also confirms that 15 staff members have tested positive for COVID-19. These staff members remain at home in self-isolation.

We are working closely with Winnipeg Regional Health Authority officials to maintain pandemic outbreak protocols and infection control practices. We are doing enhanced cleaning at Charleswood Care Centre, frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

All residents are monitored closely for symptoms twice daily and are tested if they present any potential signs or symptoms of the virus.

All staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask and eye protection while in the home.

All residents in the home have been asked to self-isolate in their rooms. Meals are served in resident rooms with supervision and assistance as required. To maintain stimulation and social engagement during this period of isolation, individual recreation activities continue.

We are regularly updating residents, their families and the staff on the status of the outbreak. At the direction of Public Health, visits are restricted to designated family caregivers and essential visits for palliative residents.

We recognize how difficult these measures are for residents and their families and we appreciate their patience and understanding as we put these precautions in place for the safety of our residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.