



**Media Statement – COVID-19 Outbreak at Dover Cliffs Long Term Care Home – Port Dover  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 22, 2020

Haldimand-Norfolk Health Unit declared an outbreak of COVID-19 at Dover Cliffs Long Term Care Home in Port Dover today after one staff member tested positive for COVID-19. The staff member is at home in self-isolation.

We are working very closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are in isolation in their rooms and are being monitored twice a day for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Dover Cliffs. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

Individual recreation activities will be continued to maintain social engagement during this period of isolation.

We are informing the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Designated family caregiver visits and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.