



**Media Statement – Update on outbreak at Elginwood Long Term Care Home – Richmond Hill
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 26, 2020

York Region Public Health declared an outbreak of COVID-19 at Elginwood Long Term Care Home in Richmond Hill on November 17 after one staff member tested positive for COVID-19. A second staff member tested positive on November 18. The two staff members remain at home in self-isolation.

We are working very closely with York Region Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are isolated in their rooms, are monitored twice daily for symptoms and will be tested at Public Health's direction.

All staff are screened at the beginning and end of their shifts. All staff are required to wear appropriate personal protective equipment (PPE) in the home and are being cohorted to specific home areas.

Enhanced cleaning is being done at Elginwood. We are disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms twice daily.

Meals will be served in rooms with supervision and assistance as required. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

We have informed residents, their families and the staff of the status of the outbreak. Essential caregiver visits and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families and we appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.