



**Media Statement – Update on Longfields Manor Long Term Care Home – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 16, 2020

Ottawa Public Health (OPH) has confirmed that 16 residents of Longfields Manor Long Term Care Home in Ottawa have tested positive for COVID-19 since the outbreak began on October 4. As of today, we currently have no residents with active cases of COVID-19 in our home. 11 residents have recovered, and one resident is in hospital. We regret to confirm that four residents have passed away with COVID-19 during the outbreak. The team at Longfields Manor offers its most sincere condolences to the families and friends of the residents who passed away during the pandemic.

OPH also confirmed that nine staff members have tested positive for COVID-19 and all nine cases have resolved.

We are working very closely with Ottawa Public Health officials and have implemented strict pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms twice daily. All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Longfields Manor. We are disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms frequently.

At the direction of Ottawa Public Health, all residents remain isolated in their rooms as a precaution. Meals are being served in rooms with supervision and assistance as required. One on one recreation activities will be continued to maintain social engagement.

We continue to provide updates to residents, their families and staff regarding the outbreak. At the direction of Public Health, all indoor and outdoor visits remain cancelled. Essential caregiver visits and essential visits for palliative residents are permitted.

We apologize for the inconvenience caused by these measures and we appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.