



**Media Statement – COVID-19 Outbreak at Montfort Long Term Care Home – Ottawa  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 13, 2020

Ottawa Public Health declared an outbreak of COVID-19 at Montfort Long Term Care Home in Ottawa on November 12 after one staff member tested positive for COVID-19 as part of staff surveillance testing. The staff member is in self-isolation at home.

We are working very closely with Ottawa Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are isolated in their rooms and monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts. All staff are required to wear appropriate personal protective equipment (PPE) in the home.

Enhanced cleaning is being done at Montfort. We are disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms twice daily.

Meals will be served in rooms with supervision and assistance as required. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

We have informed residents, their families and the staff of the status of the outbreak. Essential caregiver visits and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families and we appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.