



**Media Statement – COVID-19 Outbreak at Riverside Place Long Term Care Home – Windsor  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 24, 2020

The Windsor-Essex County Health Unit declared an outbreak of COVID-19 at Riverside Place Long Term Care Home in Windsor on November 20 after one staff member tested positive for COVID-19. Following that outbreak all residents and staff in the Peche unit were swabbed and on the evening of November 23 Windsor-Essex County Health confirmed that 17 residents and one additional staff member tested positive for COVID-19. All 17 residents and staff who tested positive are asymptomatic. The residents are in isolation in their room. The staff members are in self-isolation at home. All remaining residents and staff will be swabbed at the direction of Public Health.

We are working very closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Riverside Place. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

At the direction of the Windsor-Essex County Health Unit, all residents of the Peche Unit are to remain in their rooms at all times. One on one recreation activities will be continued to maintain social engagement during this period of isolation.

We are informing the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Essential caregiver visits and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.