



**Media Statement – Update on outbreak at South Terrace Continuing Care Centre – Edmonton
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 10, 2020

Alberta Health Services has confirmed that 76 residents of South Terrace Continuing Care Centre in Edmonton have tested positive for COVID-19 since the outbreak began on October 22. We regret to confirm that ten residents have passed away with COVID-19 during this outbreak. The South Terrace team is devastated by the loss of these people to the pandemic and offers their families and friends our most sincere condolences.

AHS also confirmed that 70 staff members have tested positive for COVID-19 and remain at home in self-isolation. Four of these staff members have recovered.

We continue to work closely with Alberta Health Services officials to maintain pandemic outbreak protocols and infection control practices. Given the high number of staff at home in self-isolation, we continue to engage with AHS to increase staffing at South Terrace. At present AHS is providing much appreciated support in terms of NPs, RNs, LPNs and allied health workers. We have added agency nurses and staff to assist with housekeeping, screening and home surveillance. We are working to hire additional staff through our regional and national recruitment teams. We are focused on providing the safest and best possible care to our residents during this difficult time.

All residents are monitored closely for symptoms twice daily and are tested if they present any potential signs or symptoms of the virus. All staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask and eye protection while in the home.

We are doing enhanced cleaning at South Terrace, frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

As a precaution, all residents in the home have been asked to self-isolate in their rooms. Meals are served in resident rooms with supervision and assistance as required. To maintain stimulation and social engagement during this period of isolation, individual recreation activities continue.

We are regularly updating residents, their families and the staff on the status of the outbreak. At the direction of Public Health, visits are restricted to designated family/support persons and essential visits for palliative residents.



We recognize how difficult these measures are for residents and their families and we appreciate their patience and understanding as we put these precautions in place for the safety of our residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.