



**Media Statement – Update on outbreak at Portobello Retirement Residence – Orleans
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

November 19, 2021

Ottawa Public Health declared a COVID-19 outbreak at Portobello retirement residence on November 12. To date, 13 residents, one staff member and two third-party care providers tested positive for COVID-19. Four residents have recovered, and the staff member is in self-isolation at home.

We are continuing to work closely with Ottawa Public Health officials to implement pandemic outbreak protocols and infection control practices. All staff are screened at the beginning and end of their shifts and are required to wear a surgical mask and eye protection in the residence at all times.

We are doing enhanced cleaning at Portobello, disinfecting high touch surfaces like handrails and doors, common areas and staff rooms frequently.

To promote physical distancing, residents are being served meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement. We are keeping residents, families and staff updated on the status of the outbreak.

Almost all residents of Portobello are fully vaccinated. Third doses for residents are currently underway. All Revera staff are fully vaccinated.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.