



**Media Statement – Update on Carlingview Manor Long Term Care Home – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

October 14, 2020

On October 5, Ottawa Public Health (OPH) declared an outbreak of COVID-19 at Carlingview Manor Long Term Care Home in Ottawa after a staff member tested positive for COVID-19. The staff member remains in self-isolation at home. Residents and staff continue to be swabbed at the direction of OPH and no positive results have been returned to date.

We continue to work very closely with Ottawa Public Health officials and are following strict pandemic outbreak protocols and infection control practices. At the direction of Ottawa Public Health, all residents are to remain in their rooms at all times. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear a surgical mask and eye protection in the home. For residents exhibiting any respiratory symptoms, staff must wear appropriate PPE (mask, eye protection, gloves, gowns) when providing care.

Enhanced cleaning continues at Carlingview Manor. We are disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms frequently.

Meals are being served to residents in their rooms with supervision and assistance as required. One on one recreation activities continue to maintain social engagement.

We are providing regular updates to residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Essential caregiver visits and essential visits for palliative residents will be permitted.

We apologize for the inconvenience of these measures and we appreciate the patience and understanding of the residents' families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.