



**Media Statement – Update on outbreak at Parkview Place Long Term Care Home – Winnipeg
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

October 29, 2020

As of today, there are 26 active cases and 61 resolved cases of COVID-19 among the residents at Parkview Place. There are 14 active staff cases and 15 resolved. Staff who are positive are currently self-isolating at home and most of staff whose cases have resolved have returned to work.

Surveillance testing of all residents is complete, with results from five swabs pending. We have begun the process of cohorting the 26 positive residents on two floors of the home to separate them from residents who have tested negative or previously tested positive and have resolved. The residents will be moved over the next few days. All residents in the home are isolated to their rooms.

Isolating long term care residents

Isolating large numbers of residents in their rooms is a challenge for personal care homes. A large percentage of residents experience cognitive issues like dementia or Alzheimer's and have the associated behaviours, for example, wandering or exit seeking. Isolation is difficult to sustain over long periods of time as residents get anxious and frustrated at being asked to stay in their rooms.

The Recreation staff is making extra efforts to provide individual activities to keep residents stimulated and engaged, from books, puzzles and games to setting up video calls with family members. In response to requests from families, we are encouraging visits from designated family caregivers. Family contacts interested in the designated family caregiver process should contact the Recreation Manager for more information.

For safety purposes, Revera continues to engage security personnel on each floor to monitor resident movements and redirect wandering residents to their rooms. Security personnel are also assigned one-on-one duty to keep wandering residents isolated, if necessary.

Personal care homes are social environments in which residents have rights. We rely on vigilance from all staff, from nurses and health care aides to housekeeping staff and dietary aides, to be alert for residents who have left their rooms and to return them.



We continue to work closely with Winnipeg Regional Health Authority (WRHA) Public Health officials to implement our pandemic outbreak protocols and enhanced infection control practices. All residents are monitored for symptoms twice daily. Staff are screened at the beginning and end of their shifts. All staff continue to wear the indicated PPE which includes an appropriate mask, gloves and eye protection in the home when in contact with residents.

We are doing enhanced cleaning at Parkview Place, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms more frequently.

We continue to provide frequent updates for residents, their families and the staff by phone, email and automated voice message.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.