



**Media Statement – COVID-19 outbreak at The Westwood Retirement Residence – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

September 29, 2020

On September 28, Ottawa Public Health (OPH) confirmed that a staff member at The Westwood Retirement Residence in Ottawa tested positive for COVID-19. The staff member is in self-isolation at home. Residents and staff will be tested in consultation with OPH.

We are working closely with Ottawa Public Health officials to implement pandemic outbreak protocols and infection control practices. All residents are monitored for symptoms twice daily and all staff are screened at the beginning and end of their shifts. All staff are required to wear a surgical mask and eye protection in the residence at all times.

We are doing enhanced cleaning at The Westwood, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms frequently.

To promote physical distancing, residents are being served meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. Visits have been cancelled during the outbreak. We appreciate the patience and understanding of our residents and their families as we take these precautions. After the outbreak is resolved, we will notify families as soon as we are able to resume visits.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.