



**Media Statement – COVID-19 outbreak at Alta Vista Retirement Residence – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

September 4, 2020

Earlier today, Ottawa Public Health confirmed that one resident of Alta Vista Retirement Residence in Ottawa tested positive for COVID-19. The resident, who has no symptoms of COVID-19, is in isolation in their suite.

We are working closely with Ottawa Public Health officials and continue to follow pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. All staff are required to wear a surgical mask in the residence at all times.

We are doing enhanced cleaning at Alta Vista, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms more frequently.

To promote physical distancing, residents are being served meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. We continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation. Visits have been cancelled during the outbreak and we appreciate the patience and understanding of our residents and their families as we take these precautions. After the outbreak is resolved, we will notify families as soon as we are able to resume visits.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.