



**Media Statement – COVID-19 outbreak at Robertson House Retirement Residence – Nepean  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

September 23, 2020

On September 22, Ottawa Public Health confirmed that one employee of Robertson House Retirement Residence in Nepean has tested positive for COVID-19. The staff member was tested as part of surveillance testing of all staff.

We are working closely with Ottawa Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms and all staff are screened at the beginning and end of their shifts. All staff are required to wear a surgical mask and eye protection in the residence at all times.

We are doing enhanced cleaning at Robertson House, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms more frequently.

We have adjusted our mealtime and recreation activities to promote physical distancing in accordance with Public Health. We have structured our dining service to maximize physical distancing during. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. We appreciate the support of families of residents and will continue to reach out to provide updates.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.