



**Media Statement – COVID-19 Outbreak at Heartwood Long Term Care Home – Cornwall  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

October 3, 2021

Eastern Ontario Health Unit (EOHU) declared an outbreak of COVID-19 at Heartwood Long Term Care Home in Cornwall on October 1 after two residents tested positive for COVID-19. Since the outbreak was declared, two residents and two staff members have tested positive for COVID-19. Both residents are in isolation in the home and the staff members are in isolation at home.

At the direction of EOHU, all residents on the affected unit were tested yesterday. All staff members working in the home will also be tested.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home. Enhanced cleaning is being done at Heartwood. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

At the direction of EOHU, all residents in the home are to remain in their rooms at all times. Recreation activities will continue on an individual basis to help maintain social engagement during this period of isolation.

Most Heartwood residents and staff are now fully vaccinated. Vaccinations for the remaining residents and staff are ongoing. Revera announced a mandatory vaccination policy for all employees, students, volunteers and contractors working in our homes in August. This policy takes effect October 12.

We are informing the residents, their families and the staff of the status of the outbreak. At the direction of EOHU, general visits to the home are cancelled temporarily. Visits from essential caregivers and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.