

Novel Coronavirus cases confirmed at one of our residences

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Dear Colleague,

Yesterday, we learned that Revera has confirmed cases of Novel Coronavirus (COVID-19). A resident, who lives in the care unit at Hollyburn House in BC, has been isolated and an employee who is now in self-isolation. We are cooperating with the local health authorities and taking every precaution to ensure the virus is contained.



While this is not welcome news, it is not unexpected. I want to assure you that Revera takes pandemic preparedness very seriously, and we are committed to doing everything we can to protect the health and safety of our residents, employees, volunteers, suppliers, service providers and their families. We have been working at a site level for the last month to ensure our pandemic protocols are in place and working well. We have moved from passive to active screening across the country.

The company's leadership, physicians and staff at all sites have been receiving regular updates from provincial public health authorities in all the provinces in which we operate to make sure we have the most current information possible.

I want to stress how important it is that we remain calm and understand that Revera is well prepared for this situation. I also want to remind you that the best defense against the spread of this virus are actions that are well within each of our control: avoid travel by air and cruise line, wash your hands regularly, avoid touching your mouth, nose and eyes, practice good cough etiquette, stay home if you are sick and get a flu shot.

Thank you for everything you do every day.

Tom

Thomas G. Wellner
President and CEO, Revera