

Jan 26, 2018

Statement on CBC Series Crying Out For Care

The Canadian Broadcasting Corporation is running a series called Crying Out For Care on its news programs The National and Marketplace which covers incidents of violence in Long Term Care homes. On January 26, Marketplace will focus on the broadcaster's analysis of critical incident reports in long term care homes reported yearly to the Ontario government between 2011 and 2016. Specifically, CBC looked at staff-to-resident and resident-to-resident abuse incidents. Three Revera homes have been identified by the CBC as being among the 40 homes with the most reports of violent incidents in 2016.

We appreciate the CBC's intentions, and share their belief that all people living in long term care should feel safe, and should be treated with dignity, respect and compassion. We take any allegations of improper conduct very seriously. All Revera staff receive annual mandatory abuse awareness and prevention training as well as annual mandatory training on the duty to report abuse. We foster a culture of transparency and we do not tolerate abuse. In fact, we require staff to report any potential, or even suspected, cases of abuse out of an abundance of caution.

We are very proud of the compassionate, caring people who make up our Long Term Care team and the great work that they do every day caring for our residents.