April 30, 2020

Media Statement – Ontario Class Action Lawsuit

We extend our deepest sympathies to the Masucci and Ricci families, as well as to all the families and friends of residents and employees affected by COVID-19 at our homes across the country. The COVID-19 pandemic is a devastating situation for the entire senior care sector across Canada, and around the world.

We are currently reviewing the class action lawsuit and will respond in due course, however, we will not let it distract us from our singular focus at this time, which is to prevent further illness and loss of life.

Our homes regularly meet or exceed government standards, and we have been following government directives since the outset of the pandemic. We have also been working closely with government partners as the pandemic has progressed.

We are grateful to our dedicated employees and for the care they provide. They are among the heroes of this pandemic. Our staff provide comfort, care and compassion every day - to mothers, fathers, grandparents - and we are doing everything we can to help them do this work. COVID-19 is a virulent virus and as a global community we are learning more about it every day.